

EAST DALLAS VETERINARY CLINIC

8541 Ferguson Road Dallas, TX 75228

Release of Liability Regarding Internet and Mail-Order Pharmacies

The medications available from discount online and mail-order pet pharmacies are known as gray market products.

Companies selling gray market products re-import products from overseas and do not move through normal distribution channels. Some of the products are labeled for sale in countries other than the United States, and could be stolen, damaged, or out-of-date, aside from being stored at improper temperatures.

Distributing such products is unethical and violates manufacturer policies. Manufacturers enforce their sales policies by cutting off service to veterinarians and distributors who violate their rules. As a result, discount pet pharmacies that rely on gray market products often have trouble keeping products in stock and consistently meeting customer demand.

Customers who unknowingly purchase gray market products lose any product warranties.

In requesting a prescription for a gray market product from the doctors of East Dallas Veterinary Clinic, I accept and acknowledge full responsibility for any related adverse consequences.

Client signature

Date